

**Verizon New England Inc.
d/b/a Verizon Massachusetts**

Commonwealth of Massachusetts

Docket No. 03-60

Respondent: Bruce F. Meacham
Title: Group Manager – Service Costs

REQUEST: Conversent Communications of Massachusetts, Set #7

DATED: January 21, 2004

ITEM: CONV 7-1 Please describe what operational reports were used to calculate a non-flow through rate of 23% as indicated in Exhibit Supp-III, dated December 17, 2003, rows 2 and 4 of column D ("connect typical occurrence" for "query CLEC about non-flow through order" and "create order manually, if necessary". Please provide copies of the reports upon which Verizon relied, please specify the date that the reports were prepared, and provide an explanation as to how Verizon used the information in those reports to calculate the 23 %. Please provide all data and calculations in an electronic form in which the data can be manipulated (e.g., excel spreadsheet).

REPLY: Please see Verizon MA's replies to AT&T Information Requests 4-170 (parts (a), (b) and (c)) and 4-171.

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ITEM: CONV 7-2 For the operational reports referred to in question 7-1 above, please specify what percentage of the total number of orders that were analyzed were hot cut orders. Please provide a description of all other types of orders that were used in the denominator of the total number of orders. Please provide an explanation of what type of order was analyzed in the "req. type" column used in the report (e.g. "AB, BB, CB, DB, etc.") or comparable codes used to describe what types of orders were used in the reports.

REPLY: As Verizon MA has indicated in its reply to AT&T Information Request 4-170, Verizon MA has supplemented the operational data contained in Exhibit Supp-III with additional special studies. Verizon MA is no longer basing its cost studies on the operational data contained in Exhibit Supp-III because that data contained more than just hot cut orders. The additional special studies, however, contain only hot cut orders.